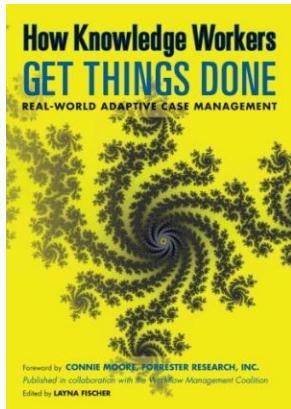


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HOW KNOWLEDGE WORKERS GET THINGS DONE: REAL-WORLD ADAPTIVE CASE MANAGEMENT (PAPERBACK)



Future Strategies Inc, United States, 2012. Paperback. Book Condition: New. 252 x 176 mm. Language: English. Brand New Book ***** Print on Demand *****. Highly predictable work is easy to support using traditional programming techniques, while unpredictable work cannot be accurately scripted in advance, and thus requires the involvement of the knowledge workers themselves. The core element of Adaptive Case Management (ACM) is the support for real-time decision-making by knowledge workers. How Knowledge Workers Get Things Done describes the work...

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- Authored by Keith D Swenson, Nathaniel Palmer, Max J Pucher
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